

## List of Nodal Public Grievance Officers / नोडल लोक शिकायत अधिकारियों की सूची

S.No./ क्र.सं.	Ministry/Department/Organisation /मंत्रालय / विभाग / संगठन	Nodal Public Grievance Officer Name and Designation /नोडल लोक शिकायत अधिकारी का नाम और पदनाम	Address /पता	Phone No/Fax/Email /फोन नं / फैक्स / ईमेल
1.	<b>Administrative Reforms and PG</b> प्रशासनिक सुधार और लोक शिकायत विभाग	Sumita Dasgupta Deputy Secretar	5th Floor Sardar Patel Bhawan Sansad Marg, New Delhi	23741006 d.sumita@nic.in
2.	<b>Agriculture and Cooperation</b> कृषि और सहकारिता विभाग	Shri Rajesh Kumar Singh Joint Secretary Admn.	Room No. 244, Krishi Bhavan New Delhi	01123381503 jsseeds-agri@nic.in
3.	<b>Agriculture Research and Education</b> कृषि अनुसंधान और शिक्षा विभाग	Director	R No. 102, Krishi Bhawan New Delhi	23382375 dirdare.icar@nic.in
4.	<b>Animal Husbandry, Dairying and Fisheries</b> पशुपालन और डेयरी विभाग	Shri Sagar Mehra Joint Secretary GC	Room No. 228, A-Wing, 2nd Floor, Krishi Bhavan New Delhi	23388688 sagar.mehra@nic.in
5.	<b>Atomic Energy</b> परमाणु ऊर्जा विभाग	Shri S. Mervin Alexander Joint Secretary A&A	Anushakti Bhavan, 4th floor, C S M Marg, MUMBAI	02222022816 jsaa@dae.gov.in
6.	<b>Ayush</b> आयुष	Shri. Anshumann Sharma Dy.Secretary	AYUSH BHAWAN, B Block, GPO Complex, INA, New Delhi NEW DELHI	24651967 a.sharma@nic.in
7.	<b>Bio Technology</b> जैव प्रौद्योगिकी विभाग	Smt. Veena T. Bhatia Director	Room No. 708, Block No. 2, 7th Floor, CGO Complex, Lodi Road, New Delhi	24365972 bhatia.veena@nic.in
8.	<b>Central Board of Direct Taxes (Income Tax)</b> केन्द्रीय प्रत्यक्ष कर बोर्ड (आयकर) (राजस्व विभाग)	Ambrish Kumar Deputy Secretary	D/o Revenue, Room No. 255, CBDT (HQ), North Block New Delhi	23095452 dirhq-cbdt@nic.in
9.	<b>Central Board of Excise and Customs</b> केन्द्रीय उत्पाद और सीमा शुल्क बोर्ड	Smt. Hemambika R. Priya CommissionerCoordination	D/o Revenue, Room No. 245-C, North Block, CBEC New Delhi	23092038 cpgrams-cbec@nic.in
10.	<b>Chemicals and Petrochemicals</b> रसायन और पेट्रो रसायन विभाग	Shri Ghan Shyam Deputy Director General	Room No. 344-A, Shastri Bhavan, New Delhi	23386752
11.	<b>Civil Aviation</b> नागरिक उड्डयन मंत्रालय	Shri Anil Srivastava Joint Secretary & PGO	R. No.272, 2nd Floor, B-Block,	24610386 anilshri@nic.in

			Rajiv Gandhi Bhawan, Safdarjung Airport, New Delhi	
12.	<b>Coal</b> कोयला मंत्रालय	Shri Animesh Bharti Economic Adviser	Ministry of Coal, 5th Floor , Lok Nayak Bhawan, Khan Market. New Delhi	24655949 adviser.moc@nic.in
13.	<b>Commerce</b> वाणिज्य विभाग	Shri Ashok Kumar Joint Secretary PG	Room No. 250 Udyog Bhavan New Delhi	23061139 ashok.kr61@nic.in
14.	<b>Consumer Affairs</b> उपभोक्ता कार्यो के विभाग	Shri. S.S Thakur Director PG Cell Nodal	Room No. 6 12-A, Jam Nagar House New Delhi	23386210 dircoop-ca@nic.in
15.	<b>Corporate Affairs</b> कापरपोरेट कार्य मंत्रालय	Shri K.V.R. Murty Joint Secretary	Room No.504, A-Wing, Shastri Bhavan, New Delhi	23074056 kvr.murty@gov.in
16.	<b>Culture</b> संस्कृति मंत्रालय	Shri pankaj Rag Joint Secretary	Shastri Bhavan, C Wing, Room No.332 New Delhi	23381396
17.	<b>Defence</b> रक्षा मंत्रालय	Shri M Subbarayan Joint Secretary PG and Coord	Room No. 234, South Block, New Delhi	01123017828 m.subbarayan@nic.in
18.	<b>Defence Finance</b> आर्थिक कार्य विभाग (वित्त) प्रभाग	Shri Rabindra Kumar Karna Addl FA RK & Jt. Secret	Room No 131B, South Block DHQ PO New Delhi-110011	23011250
19.	<b>Defence Production</b> रक्षा उत्पादन विभाग	Shari R.C.Meena Deputy Secretary Coord DDP	Room No. 11, South Block New Delhi	23013705 dscoord@ddpmod.gov.in
20.	<b>Defence Research and Development</b> रक्षा अनुसंधान और विकास	Dr. Hina A Gokhale Director Personnel DRDO	Room No. 217,DRDO Bhawan, DHQ PO New Delhi	23013335
21.	<b>Development of North Eastern Region</b> पूर्वोत्तर क्षेत्र विकास मंत्रालय	Ravindra Chaudhury Director	Room No. 269 Vigyan Bhavan Annexe, New Delhi	2302292
22.	<b>Drinking Water and Sanitation</b> पेयजल एवं स्वच्छता विभाग	Samir Kumar Economic Adviser	Pt. Deendayal Antyodaya Bhawan,12th floor, CGO Complex,Lodhi Road, New Delhi	24366528
23.	<b>Earth Sciences</b> पृथ्वी विज्ञान मंत्रालय	H. L. Meena Deputy Secretary	Room No. 202, 2nd Floor, Prithvi Bhawan Opp. India Habitat	24669531

			Centre, Lodi Road, New Delhi	
24.	<b>Economic Affairs</b> आर्थिक कार्य विभाग	Shri S Selvakumar Joint Secretary ABC	Room No. 39-B North Block, New Delhi	23093881 jsabc-dea@nic.in
25.	<b>Electronics &amp; Information Technology</b> सूचना प्रौद्योगिकी विभाग	Mr. Simmi Chaudhary Director	6, CGO Complex, Electronics Niketan, New Delhi	24364720 s.chaudhary@nic.in
26.	<b>Empowerment of Persons with Disabilities</b> निशक्ता जन सशक्तिकरण	Jagdish Kumar Senior Consultant	505, B-I Block Paryavaran Bhavan, CGO Complex New Delhi	24369023
27.	<b>Environment, Forest and Climate Change</b> पर्यावरण और वन मंत्रालय	Shri Anil Sant Joint Secretary	1st Floor, Prithivi Wing, Indira Paryavaran Bhavan, Jor Bagh New Delhi	24695129
28.	<b>Ex Servicemen Welfare</b> रक्षा विभाग-पूर्व सैनिक कल्याण	Shri Ravi Kant Joint Secretary ESW	99-A South Block DHQ PO New Delhi	23011804
29.	<b>Expenditure</b> व्यय विभाग	Shri Rajeev Ranjan Joint Secretary P.F.1 Division	Room No. 169-C, North Block, New Delhi	23094811 ranjan.rajeev@gov.in
30.	<b>External Affairs</b> विदेश मंत्रालय	Arun K. Chatterjee Joint Secretary PSP and CPO	CPV Division, Patiala House Annexe, Tilak Marg, New Delhi	23387013 jscpo@mea.gov.in
31.	<b>Fertilizers</b> उर्वरक विभाग	Shri Rakesh Kumar Deputy Secretary Admn.&	104, B Wing, 1st Floor, Shastri Bhawan, New Delhi	23384889 rakesh.kr59@nic.in
32.	<b>Financial Services (Banking Division)</b> वित्तीय सेवाएं विभाग (बैंकिंग प्रभाग)	N. Srinivasa Rao Economic Adviser	Room No. 12-B, 3rd Floor, Jeevan Deep Building Building, Sansad Marg New Delhi	23742100 srinivas.rn@nic.in
33.	<b>Financial Services (Insurance Division)</b> बीमा प्रभाग	N. Srinivasa Rao Economic Adviser	Room No.12-B, 3rd Floor, Jeevan Deep Building Building, Sansad Marg New Delhi	23742100 srinivas.rn@nic.in
34.	<b>Food and Public Distribution</b> खाद्य और सार्वजनिक वितरण विभाग	Shri Suresh Kumar Vashishth Joint Secretary Storage and PG	Room No. 486-A Krishi Bhavan, New Delhi	23383406 vashishth.suresh@nic.in
35.	<b>Food Processing Industries</b> खाद्य संसाधन उद्योग मंत्रालय	Shri.Parag Gupta Jt. Secretary E	Panchsheel Bhawan,	01126492176 parag.gupta@gov.in

			August Kranti Marg, New Delhi	
36.	<b>Health &amp; Family Welfare</b> स्वास्थ्य एवं परिवार कल्याण मंत्रालय	Sh. Lav Agarwal Joint Secretary	Room No. 150, A Wing, Nirman Bhavan New Delhi	23061195 jslamohfw@gmail.com
37.	<b>Health Research</b> स्वास्थ्य अनुसंधान	Indira Sharma Deputy Secretary	Room No. 206, Indian Red Cross Society Building, 1, Red Cross Road, NEW DELHI	23736087
38.	<b>Heavy Industry</b> भारी उद्योग विभाग	Shri Bhaskar Jyoti Mahanta Joint Secretary	Udyog Bhavan Room No.183 New Delhi	23063733 bhaskar.jmahanta@gov.in
39.	<b>Higher Education</b> मानव संसाधन विकास मंत्रालय	Shri S S Sandhu Joint Secretary PG	Ministry of Human Resource Development Room No. 107 C Wing Shastri Bhawan, New Delhi	23381097 sandhu.edu@nic.in
40.	<b>Home Affairs</b> गृह मंत्रालय	Dr. R.K. Mitra Joint Secretary C & PG	Room No. 188, North Block, New Delhi	23092392 jscpg-mha@nic.in
41.	<b>Housing and Poverty Alleviation</b> आवास एवं गरीबी उपशमन मंत्रालय	Shri M P Khadolia Director Coordination	M/o HUPA, Room No.4, Near Gate No. 7, Nirman Bhavan, New Delhi	23060483 dircoord-mhupa@nic.in
42.	<b>Industrial Policy &amp; Promotion</b> औद्योगिक नीति एवं संवर्धन विभाग	Chandradeep Kumar Jha Director	Room No.255 Udyog Bhavan New Delhi	23063345 ck.jha@nic.in
43.	<b>Information and Broadcasting</b> सूचना और प्रसारण मंत्रालय	Shri K. Sanjay Murthy Joint Secretary Policy PG&	Room No. 552, A Wing Shastri Bhawan, New Delhi	23073775
44.	<b>Investment &amp; Public Asset Management</b> विनिवेश विभाग (वित्त मंत्रालय)	Shri Ravi Agrawal Joint Secretary	Room No.210, 2nd Floor, Block -11, CGO Complex, Lodhi Road, New Delhi	24368044 ravi.agrawal@gov.in
45.	<b>Justice</b> न्याय विभाग	Shri S.C.Barmma Joint Secretary	Jaisalmer House, Mansingh Road, New Delhi	23072142
46.	<b>Labour and Employment</b> श्रम और रोजगार मंत्रालय	Shri Vinod Kumar Director and PGO	R No 302, Third Floor, Shram Shakti Bhavan, New Delhi	dirpg-mole@gov.in
47.	<b>Land Resources</b>	Vijay Parkash	Room 108, G	01123063271

	भूमि संसाधन विभाग	Director Admn.	Wings , NBO Building Nirman Bhavan New Delhi	vijay.parkash70@nic.in
48.	<b>Legal Affairs</b> विधि - कार्य विभाग	Shri G.S. Yadav Joint Secretary	R.No. 406(B), A-wing, Shastri Bhawan, Dr.Rajendra Prasad Rd. New Delhi	23384630 yadav.gs@nic.in
49.	<b>Legislative Department</b> विधायी विभाग	Shri B.M. Sharma Deputy Secretar	Shastri Bhavan New Delhi	
50.	<b>Micro Small and Medium Enterprises</b> सूक्ष्म लघु और मध्यम उद्यम मंत्रालय	Shri L.Haokip Director	Room No. 123 Udyog Bhawan New Delhi	23061431 l.haokip@nic.in
51.	<b>Mines</b> खान मंत्रालय	Shri Nikunja Bihari Dhal Joint Secretary	Room No. 322, A wing, Shastri Bhavan, New Delhi	23384886
52.	<b>Minority Affairs</b> अल्पसंख्यक कार्य मंत्रालय	Pramod Kumar Thakur Director	Room No. 11 Pt. Deendayal Antyodaya Bhawan, CGO Complex, Lodhi Road, New Delhi	24364316
53.	<b>New and Renewable Energy</b> नवीन और नवीकरणीय ऊर्जा मंत्रालय	Ms. Alka Joshi Dy. Secretary	Room No. 1027A, Paryavaran Bhawan CGO Complex, Lodi Road, N Delhi	243607071027 alka.mnre@gov.in
54.	<b>NITI Aayog</b> योजना आयोग	Shri Alok Kumar Adviser OmandC	Room No. 264, NITI Aayog, Sansad Marg, New Delhi	23096613 alokkumar.up@nic.in
55.	<b>O/o the Comptroller &amp; Auditor General of India</b> भारत के नियंत्रक एवं महालेखा परीक्षक का कार्यालय	Shri Ranjit Singh Assistant C&AG N	9, Deen Dayal Upadhayaya Marg, New Delhi	23232902
56.	<b>Official Language</b> राजभाषा विभाग	Dr. Bipin Behari Joint Secretary	NDCC-II Bhawan, Jai Singh Road New Delhi	01123438130 jsol@nic.in
57.	<b>Panchayati Raj</b> पंचायती राज मंत्रालय	Shri Budh Das Virdhi Sr. Advisor	Room No. 128, First Floor, Sardar Patel Bhawan, Parliament Street, New Delhi	23747910
58.	<b>Parliamentary Affairs</b> संसदीय कार्य मंत्रालय	Dr. Satya Prakash Joint Secretary	87, Parliament House New Delhi	23034734 jsmpa@nic.in
59.	<b>Pensions and Pensioners Welfare</b> पेंशन और पेंशनभोगी कल्याण विभाग	Mrs. Seema Gupta Director	Lok Nayak Bhavan,3rd floor,	01124624802 seema.gupta75@gov.in

			Room No. 320, Khan Market New Delhi	
60.	<b>Personnel and Training</b> कार्मिक और प्रशिक्षण विभाग	Ms. Archana Varma Joint Secretary AT & A	Room No. 278-A, North Block New Delhi	23093668 jsata@nic.in
61.	<b>Petroleum and Natural Gas</b> पेट्रोलियम और प्राकृतिक गैस मंत्रालय	Smt Sushma Rath Joint Secretary	Room No. 211a, B Wing, Shastri Bhavan New Delhi	23386407 sushma2764@yahoo.com
62.	<b>Pharmaceutical</b> औषधि निर्माण विभाग	RAJNEESH TINGAL JOINT SECRETARY	Room No. 207D SHASTRI BHAVAN Bhawan New Delhi	01123074010 r.tingal@nic.in
63.	<b>Posts</b> डाक विभाग	Ms. Pratibha Nath DDG PG	Room No. 312, Dak Bhavan, Parliament Street New Delhi	23096087
64.	<b>Power</b> विद्युत मंत्रालय	Anju Bhalla Joint Secretary Admn and Griev	Room No. 408, 4th Floor, Shram Shakti Bhawan, Rafi Marg, New Delhi	01123714168
65.	<b>Public Enterprises</b> सार्वजनिक उद्यम विभाग	Shri B N Mishra Director	Room No. 521, Block No. 14, Public Enterprises Bhawan, Lodhi Road, CGO Complex New Delhi	24360624 mishra.bn@nic.in
66.	<b>Railways, ( Railway Board)</b> रेल मंत्रालय (रेलवे बोर्ड)	SHRI RAVINESH KUMAR EXECUTIVE DIRECTOR PG	ROOM NO. 507A RAIL BHAVAN RAISINA ROAD NEW DELHI	23386203 edpg@rb.railnet.gov.in
67.	<b>Revenue</b> राजस्व विभाग	Shri Ramesh Chander DirCoord.	Room No. 66- A North Block, New Delhi	23092282 ramesh.bhardwaj@nic.in
68.	<b>Road Transport and Highways</b> सड़क परिवहन और राजमार्ग मंत्रालय	Ms. Dakshita Das Joint Secretary GAP	Room No. 324, Transport Bhawan, Sansad Marg New Delhi	23717294
69.	<b>Rural Development</b> ग्रामीण विकास विभाग	Shri Rajesh Bhushan Joint Secretary (PG & CVO)	Room No. 249, 2nd floor, Krishi Bhawan New Delhi	23383553
70.	<b>School Education and Literacy</b> स्कूल शिक्षा और साक्षरता विभाग	Shri S S Sandhu Joint Secretary PG	Ministry of Human Resource Development Room No. 107 C Wing, Shastri	23381097 sandhu.edu@nic.in

			Bhawan New Delhi	
71.	<b>Science and Technology</b> विज्ञान और प्रौद्योगिकी विभाग	Smt. Renu Jain Joint Secretary PG	Room No. 12- A, Left Wing of Administrative Block Technology Bhawan New Mehrauli Road, New Delhi	26527463 renu.jain29@nic.in
72.	<b>Scientific &amp; Industrial Research</b> वैज्ञानिक और औद्योगिक अनुसंधान विभाग	Shri K.R. Vaidheeswaran Joint Secretary Admn.	Anusandhan Bhawan, Rafi Marg, New Delhi	23716582 jsa@csir.res.in
73.	<b>Shipping</b> नौवहन मंत्रालय	Shri Rajat Sachar Adviser	Room No. 407, Parivahan Bhawan, 1, Sansad Marg New Delhi	23716619 rsachar@nic.in
74.	<b>Skill Development and Entrepreneurship</b> कौशल विकास और उद्यमशीलता मंत्रालय	Ms. Jyotsna Sitling Joint Secretary	2nd floor, Shivaji Stadium Annexe building Shaheed Bhagat Singh Marg, Connaught Place New Delhi	01123450827 jsitling@gov.in
75.	<b>Social Justice and Empowerment</b> सामाजिक न्याय और अधिकारिता मंत्रालय	Sh. G. K. Dwivedi Director PG	6th floor, Room No. 636, A Wing, Shastri Bhawan, New Delhi	01123383256 gkdwivedi1970@gmail.com
76.	<b>Space</b> अंतरिक्ष विभाग	Shri S Kumaraswamy Joint Secretary	Antariksh Bhawan, New B.E.L. Road, Bangalore	08023416393
77.	<b>Sports</b> खेल	PGO PGO	Shastri Bhawan New Delhi	
78.	<b>Statistics and Programme Implementation</b> सांख्यिकी और कार्यक्रम कार्यान्वयन मंत्रालय	Shri Arun Kumar Yadav Joint Secretary	Sardar Patel Bhawan Sansad Marg New Delhi	01123746725 js-mospi@nic.in
79.	<b>Steel</b> इस्पात मंत्रालय	Ms. URVILLA KHATI Joint Secretary admn.	Room No. 296 Udyog Bhawan, New Delhi	23061896 jsk-steel@nic.in
80.	<b>Telecommunications</b> दूरसंचार विभाग	Shri D. Manna Deputy Director General PG	Room No.612,6th Floor Mahanagar Doorsanchar Bhawan Near Zakir Hussain College Old	01123221231 ddgpg-dot@nic.in

			Minto Road New Delhi	
81.	<b>Textiles</b> वस्त्र मंत्रालय	Shri Subrata Gupta Joint Secretary	Room No. 232, Udyog Bhavan, New Delhi	23063192
82.	<b>Tourism</b> पर्यटन विभाग	Kalyan Sengupta Assistant Director General	R.No. 23, C-1 Hutments Dalhousie Road New Delhi	01123012805 kalyansg@nic.in
83.	<b>Tribal Affairs</b> जनजातीय कार्य मंत्रालय	Smt. Vishu Maini Deputy Director General	Room No. 242, August Kranti Bhawan, Bikaji Cama Place New Delhi	26182094 vishu@nic.in
84.	<b>Unique Identification Authority of India</b> भारतीय विशिष्ट पहचान प्राधिकरण	Shri. Pardeep Kumar Bansal Assistant Director General	2nd Floor, Tower-1, Jeevan Bharati Building, Connaught Circus, New Delhi-110001.	23466824 pardeep.bansal@uidai.net.in
85.	<b>Urban Development</b> शहरी विकास मंत्रालय	Shri B. Anand Joint Secretary	M/o UD, Room No. 308, C Wing, Nirman Bhavan, Maulana Azad Road, New Delhi	23061295 anandb@ias.nic.in
86.	<b>Water Resources, River Development &amp; Ganga Rejuvenation,</b> जल संसाधन मंत्रालय	Shri Ashish Kumar DirectorPublicStaff Grievances	Room No. 421, 4th Floor, Shram Shakti Bhawan, Rafi Marg, New Delhi.	23716747 dscoord-mowr@nic.in
87.	<b>Women and Child Development</b> महिला और बाल विकास मंत्रालय	Shri V. S.Yadav Deputy Secretar	3rd Floor, Jeevan Vihar Building Parliament Street, New Delhi	23743978 yadav.vs@nic.in
88.	<b>Youth Affairs</b> युवा कार्य और खेल मंत्रालय	Shri Daya Nand Deputy Secretary	Room No. 507, C Wing, Shastri Bhavan, New Delhi	23073507 dstrg-yas@nic.in