

# CENTRAL INFORMATION COMMISSION

Room No. 301, B Wing, August Kranti Bhawan, Bhikaj Lal Place, New Delhi - 110066

File No.CIC/BS/A/2012/001230

Appellant	Shri S.K. Virmani
Public Authority	TRAI.
Dates of hearing	17.07.2013
Date of decision	17.07.2013

## Facts :-

Heard today dated 17.07.2013. Appellant present. TRAI is represented by Shri R.K. Gujral, Joint Advisor; Shri Shahji Abhram, Joint Advisor and Shri D.P.S. Rajesh, Dy. Advisor.

2. In the RTI application dated 11.4.2012, the appellant had sought information on 08 paras. He fairly submits that he is satisfied with the information supplied to him on some of paras but he is not satisfied with the information supplied on the following para :-

“3. Whether the telecom companies are allowed for auto renewal of value added service and special tariff package on expiry of the originally subscribed period without explicit consent of the subscribers.”

3. Shri Shahji submits that vide letter dated 11.5.2013, the appellant had been informed as follows :-

“There are no regulatory guidelines issued from TRAI for disallowing auto-renewal facilities for value added services and special tariff vouchers.”

4. In view of the above, the appellant would contend that TRAI be advised to issue definitive guidelines for ethical business practices.

5. I fully agree with the appellant. TRAI must evolve clear and categorical guidelines in this matter in next three months time.

6. A copy of these proceedings may also be sent to Dr. Rahul Khullar, Chairman, TRAI, New Delhi, for his consideration.

Sd/-  
( M.L. Sharma )  
Information Commissioner

Authenticated true copy. Additional copies of orders shall be supplied against application and payment of the charges, prescribed under the Act, to the CPIO of this Commission.

( K.L. Das )  
Deputy Registrar