

State Consumer Helpline Knowledge Resource Management Portal
(SCHKRMP)
(A National Nodal Agency)

Ref. No. IIPA/SCHKRMP/2014-15
Dt. 23/09/2014

Sub: Unethical and suspected fraudulent business practices by 100bestbuy.com

Dear Shri *Parida*,

The State Consumer Helpline Knowledge Resource Management Portal (SCHKRMP) had received a complaint from one Mr. Satish Kaushik through Haryana State Consumer Helpline against an online shopping site www.100bestbuy.com. Since the customers informed us about their suspicious modus operandi, the information compelled us to look into more details about the company. We forwarded complaint to the company and found that the company does not respond to the issues. The only response we got was in the form of some FAQs for further confusion. Another complaint was also received from one Ms. Pooja Gupta and the similar operation was got to our notice. The Portal itself has received 40 complaints during January to August 2014. Out of 40 complaints registered at our Portal, 24 complaints alone were received at Maharashtra State Consumer Helpline. This made us to search feedback of the consumers on various public domains. We found that many consumers are facing similar problems with www.100bestbuy.com. The company is alleged to be cheating the consumers and also making false promises. We have a feeling that a company is carrying on their business with fraudulent practices and there is an urgent need of taking some corrective action against the company to avoid further consumers getting duped.

We have requested Commissioner, Department of Food, Civil Supplies and Consumer Affairs, Karnataka to look into the affairs of 100bestbuy.com and take further necessary action. A copy of the letter No. IIPA/SCHKRMP/2014-15 dtd. 22/09/2014 sent to the Commissioner is attached for your kind information and ready reference. Department of Consumer Affairs may like to take any other appropriate action as may be deemed fit.

Regards

Yours sincerely,

Suresh Misra

(Prof. Suresh Misra)

Project Director



Shri Manoj Parida (IAS)
Joint Secretary (CA)
Department of Consumer Affairs
Krishi Bhavan
New Delhi-110 001

100bestbuy.com

Sl. No.	Complainant Ref./Date	Docket No.	Name of Complainant	Complainant Against
1	IIPA/SCHKRMP/2014/15/23/09/2014			100bestbuy.com
2	IIPA/SCHKRMP/2014/15/29/09/2014			100bestbuy.com
3	Complaint/15/03/2014	14032052	Nilesh Gangadhar Jadhav	100bestbuy.com
4	Complaint/18/03/2014	14051352	Pratyush Pralim Pradhan	100bestbuy.com
5	Complaint/18/03/2014	14032133	Shyamal Chandubhai Panchal	100bestbuy.com
6	Complaint/07/04/2014	1404660	Grish Aswale	100bestbuy.com
7	Complaint/10/04/2014	1404872	Monica Walunj	100bestbuy.com
8	Complaint/16/04/2014	14041398	Mahesh	100bestbuy.com
9	Complaint/22/04/2014	14041988	Vinay Kumar	100bestbuy.com
10	Complaint/28/04/2014		Griber Singh	100bestbuy.com
11	Complaint/16/05/2014	14051294	Satish	100bestbuy.com
12	Complaint/09/05/2014	1405844	Bharat Pujara	100bestbuy.com
13	Complaint/20/05/2014	14032574	Ankit Kumar	100bestbuy.com
14	Complaint/29/05/2014	14052380	Ashish Anaredy	100bestbuy.com
15	Complaint/31/05/2014		Chirajib Bera	100bestbuy.com
16	Complaint/03/06/2014		Mayur Chauhan	100bestbuy.com
17	Complaint/04/06/2014		Satish Kaushik	100bestbuy.com
18	Complaint/05/06/2014	1406508	Manthan Parikh	100bestbuy.com
19	Complaint/06/06/2014	1406627	Sagar	100bestbuy.com
20	Complaint/06/06/2014		Durgesh Kumar Singh	100bestbuy.com
21	Complaint/13/06/2014	14061336	Anuj	100bestbuy.com
22	Complaint/14/06/2014	14061444	Gaurav Chauhan	100bestbuy.com
23	Complaint/14/06/2014	14061471	Jitendra Sharma	100bestbuy.com
24	Complaint/17/06/2014	14061870	Bhavna Shah	100bestbuy.com
25	Complaint/01/07/2014		Lalit Dabas	100bestbuy.com
26	Complaint/02/07/2014	1407216	Sajid	100bestbuy.com
27	Complaint/09/07/2014		Pooja Gupta	100bestbuy.com
28	Complaint/16/07/2014	14071821	Anil Kadam	100bestbuy.com
29	Complaint/30/07/2014	14073370	Vibhooti	100bestbuy.com
30	Complaint/01/08/2014	1408125	Surjya Bhanu Routa	100bestbuy.com
31	Complaint/09/08/2014	14081182	Srinigam	100bestbuy.com
32	Complaint/23/08/2014	14082614	Vilas Nakhale	100bestbuy.com
33	Complaint/02/09/2014	1409236	Surjeet Singh Yadav	100bestbuy.com
34	Complaint/19/09/2014		Maharashtra SCH	100bestbuy.com
35	Complaint/22/09/2014		Online Complant Forum	100bestbuy.com
36	Complaint/25/09/2014		Maharashtra SCH	100bestbuy.com
37	Complaint/30/06/2015		D.K. Pathak	100bestbuy.com