

List of Nodal Public Grievance Officers / नोडल लोक शिकायत अधिकारियों की सूची

S.No./ क्र.सं.	Ministry/Department/Organisation /मंत्रालय / विभाग / संगठन	Nodal Public Grievance Officer Name and Designation /नोडल लोक शिकायत अधिकारी का नाम और पदनाम	Address /पता	Phone No/Fax/Email /फोन नं / फैक्स / ईमेल
1.	Administrative Reforms and PG प्रशासनिक सुधार और लोक शिकायत विभाग	Sumita Dasgupta Deputy Secretar	5th Floor Sardar Patel Bhawan Sansad Marg, New Delhi	23741006 d.sumita@nic.in
2.	Agriculture and Cooperation कृषि और सहकारिता विभाग	Shri Rajesh Kumar Singh Joint Secretary Admn.	Room No. 244, Krishi Bhavan New Delhi	01123381503 jsseeds-agri@nic.in
3.	Agriculture Research and Education कृषि अनुसंधान और शिक्षा विभाग	Director	R No. 102, Krishi Bhawan New Delhi	23382375 dirdare.icar@nic.in
4.	Animal Husbandry, Dairying and Fisheries पशुपालन और डेयरी विभाग	Shri Sagar Mehra Joint Secretary GC	Room No. 228, A-Wing, 2nd Floor, Krishi Bhavan New Delhi	23388688 sagar.mehra@nic.in
5.	Atomic Energy परमाणु ऊर्जा विभाग	Shri S. Mervin Alexander Joint Secretary A&A	Anushakti Bhavan, 4th floor, C S M Marg, MUMBAI	02222022816 jsaa@dae.gov.in
6.	Ayush आयुष	Shri. Anshumann Sharma Dy.Secretary	AYUSH BHAWAN, B Block, GPO Complex, INA, New Delhi NEW DELHI	24651967 a.sharma@nic.in
7.	Bio Technology जैव प्रौद्योगिकी विभाग	Smt. Veena T. Bhatia Director	Room No. 708, Block No. 2, 7th Floor, CGO Complex, Lodi Road, New Delhi	24365972 bhatia.veena@nic.in
8.	Central Board of Direct Taxes (Income Tax) केन्द्रीय प्रत्यक्ष कर बोर्ड (आयकर) (राजस्व विभाग)	Ambrish Kumar Deputy Secretary	D/o Revenue, Room No. 255, CBDT (HQ), North Block New Delhi	23095452 dirhq-cbdt@nic.in
9.	Central Board of Excise and Customs केन्द्रीय उत्पाद और सीमा शुल्क बोर्ड	Smt. Hemambika R. Priya CommissionerCoordination	D/o Revenue, Room No. 245-C, North Block, CBEC New Delhi	23092038 cpgrams-cbec@nic.in
10.	Chemicals and Petrochemicals रसायन और पेट्रो रसायन विभाग	Shri Ghan Shyam Deputy Director General	Room No. 344-A, Shastri Bhavan, New Delhi	23386752
11.	Civil Aviation नागरिक उड्डयन मंत्रालय	Shri Anil Srivastava Joint Secretary & PGO	R. No.272, 2nd Floor, B-Block,	24610386 anilshri@nic.in

			Rajiv Gandhi Bhawan, Safdarjung Airport, New Delhi	
12.	Coal कोयला मंत्रालय	Shri Animesh Bharti Economic Adviser	Ministry of Coal, 5th Floor , Lok Nayak Bhawan, Khan Market. New Delhi	24655949 adviser.moc@nic.in
13.	Commerce वाणिज्य विभाग	Shri Ashok Kumar Joint Secretary PG	Room No. 250 Udyog Bhavan New Delhi	23061139 ashok.kr61@nic.in
14.	Consumer Affairs उपभोक्ता कार्यो के विभाग	Shri. S.S Thakur Director PG Cell Nodal	Room No. 6 12-A, Jam Nagar House New Delhi	23386210 dircoop-ca@nic.in
15.	Corporate Affairs कापरपोरेट कार्य मंत्रालय	Shri K.V.R. Murty Joint Secretary	Room No.504, A-Wing, Shastri Bhavan, New Delhi	23074056 kvr.murty@gov.in
16.	Culture संस्कृति मंत्रालय	Shri pankaj Rag Joint Secretary	Shastri Bhavan, C Wing, Room No.332 New Delhi	23381396
17.	Defence रक्षा मंत्रालय	Shri M Subbarayan Joint Secretary PG and Coord	Room No. 234, South Block, New Delhi	01123017828 m.subbarayan@nic.in
18.	Defence Finance आर्थिक कार्य विभाग (वित्त) प्रभाग	Shri Rabindra Kumar Karna Addl FA RK & Jt. Secret	Room No 131B, South Block DHQ PO New Delhi-110011	23011250
19.	Defence Production रक्षा उत्पादन विभाग	Shari R.C.Meena Deputy Secretary Coord DDP	Room No. 11, South Block New Delhi	23013705 dscoord@ddpmod.gov.in
20.	Defence Research and Development रक्षा अनुसंधान और विकास	Dr. Hina A Gokhale Director Personnel DRDO	Room No. 217,DRDO Bhawan, DHQ PO New Delhi	23013335
21.	Development of North Eastern Region पूर्वोत्तर क्षेत्र विकास मंत्रालय	Ravindra Chaudhury Director	Room No. 269 Vigyan Bhavan Annexe, New Delhi	2302292
22.	Drinking Water and Sanitation पेयजल एवं स्वच्छता विभाग	Samir Kumar Economic Adviser	Pt. Deendayal Antyodaya Bhawan,12th floor, CGO Complex,Lodhi Road, New Delhi	24366528
23.	Earth Sciences पृथ्वी विज्ञान मंत्रालय	H. L. Meena Deputy Secretary	Room No. 202, 2nd Floor, Prithvi Bhawan Opp. India Habitat	24669531

			Centre, Lodi Road, New Delhi	
24.	Economic Affairs आर्थिक कार्य विभाग	Shri S Selvakumar Joint Secretary ABC	Room No. 39-B North Block, New Delhi	23093881 jsabc-dea@nic.in
25.	Electronics & Information Technology सूचना प्रौद्योगिकी विभाग	Mr. Simmi Chaudhary Director	6, CGO Complex, Electronics Niketan, New Delhi	24364720 s.chaudhary@nic.in
26.	Empowerment of Persons with Disabilities निशक्ता जन सशक्तिकरण	Jagdish Kumar Senior Consultant	505, B-I Block Paryavaran Bhavan, CGO Complex New Delhi	24369023
27.	Environment, Forest and Climate Change पर्यावरण और वन मंत्रालय	Shri Anil Sant Joint Secretary	1st Floor, Prithivi Wing, Indira Paryavaran Bhavan, Jor Bagh New Delhi	24695129
28.	Ex Servicemen Welfare रक्षा विभाग-पूर्व सैनिक कल्याण	Shri Ravi Kant Joint Secretary ESW	99-A South Block DHQ PO New Delhi	23011804
29.	Expenditure व्यय विभाग	Shri Rajeev Ranjan Joint Secretary P.F.1 Division	Room No. 169-C, North Block, New Delhi	23094811 ranjan.rajeev@gov.in
30.	External Affairs विदेश मंत्रालय	Arun K. Chatterjee Joint Secretary PSP and CPO	CPV Division, Patiala House Annexe, Tilak Marg, New Delhi	23387013 jscpo@mea.gov.in
31.	Fertilizers उर्वरक विभाग	Shri Rakesh Kumar Deputy Secretary Admn.&	104, B Wing, 1st Floor, Shastri Bhawan, New Delhi	23384889 rakesh.kr59@nic.in
32.	Financial Services (Banking Division) वित्तीय सेवाएं विभाग (बैंकिंग प्रभाग)	N. Srinivasa Rao Economic Adviser	Room No. 12-B, 3rd Floor, Jeevan Deep Building Building, Sansad Marg New Delhi	23742100 srinivas.rn@nic.in
33.	Financial Services (Insurance Division) बीमा प्रभाग	N. Srinivasa Rao Economic Adviser	Room No.12-B, 3rd Floor, Jeevan Deep Building Building, Sansad Marg New Delhi	23742100 srinivas.rn@nic.in
34.	Food and Public Distribution खाद्य और सार्वजनिक वितरण विभाग	Shri Suresh Kumar Vashishth Joint Secretary Storage and PG	Room No. 486-A Krishi Bhavan, New Delhi	23383406 vashishth.suresh@nic.in
35.	Food Processing Industries खाद्य संसाधन उद्योग मंत्रालय	Shri.Parag Gupta Jt. Secretary E	Panchsheel Bhawan,	01126492176 parag.gupta@gov.in

			August Kranti Marg, New Delhi	
36.	Health & Family Welfare स्वास्थ्य एवं परिवार कल्याण मंत्रालय	Sh. Lav Agarwal Joint Secretary	Room No. 150, A Wing, Nirman Bhavan New Delhi	23061195 jslamohfw@gmail.com
37.	Health Research स्वास्थ्य अनुसंधान	Indira Sharma Deputy Secretary	Room No. 206, Indian Red Cross Society Building, 1, Red Cross Road, NEW DELHI	23736087
38.	Heavy Industry भारी उद्योग विभाग	Shri Bhaskar Jyoti Mahanta Joint Secretary	Udyog Bhavan Room No.183 New Delhi	23063733 bhaskar.jmahanta@gov.in
39.	Higher Education मानव संसाधन विकास मंत्रालय	Shri S S Sandhu Joint Secretary PG	Ministry of Human Resource Development Room No. 107 C Wing Shastri Bhawan, New Delhi	23381097 sandhu.edu@nic.in
40.	Home Affairs गृह मंत्रालय	Dr. R.K. Mitra Joint Secretary C & PG	Room No. 188, North Block, New Delhi	23092392 jscpg-mha@nic.in
41.	Housing and Poverty Alleviation आवास एवं गरीबी उपशमन मंत्रालय	Shri M P Khadolia Director Coordination	M/o HUPA, Room No.4, Near Gate No. 7, Nirman Bhavan, New Delhi	23060483 dircoord-mhupa@nic.in
42.	Industrial Policy & Promotion औद्योगिक नीति एवं संवर्धन विभाग	Chandradeep Kumar Jha Director	Room No.255 Udyog Bhavan New Delhi	23063345 ck.jha@nic.in
43.	Information and Broadcasting सूचना और प्रसारण मंत्रालय	Shri K. Sanjay Murthy Joint Secretary Policy PG&	Room No. 552, A Wing Shastri Bhawan, New Delhi	23073775
44.	Investment & Public Asset Management विनिवेश विभाग (वित्त मंत्रालय)	Shri Ravi Agrawal Joint Secretary	Room No.210, 2nd Floor, Block -11, CGO Complex, Lodhi Road, New Delhi	24368044 ravi.agrawal@gov.in
45.	Justice न्याय विभाग	Shri S.C.Barmma Joint Secretary	Jaisalmer House, Mansingh Road, New Delhi	23072142
46.	Labour and Employment श्रम और रोजगार मंत्रालय	Shri Vinod Kumar Director and PGO	R No 302, Third Floor, Shram Shakti Bhavan, New Delhi	dirpg-mole@gov.in
47.	Land Resources	Vijay Parkash	Room 108, G	01123063271

	भूमि संसाधन विभाग	Director Admn.	Wings , NBO Building Nirman Bhavan New Delhi	vijay.parkash70@nic.in
48.	Legal Affairs विधि - कार्य विभाग	Shri G.S. Yadav Joint Secretary	R.No. 406(B), A-wing, Shastri Bhawan, Dr.Rajendra Prasad Rd. New Delhi	23384630 yadav.gs@nic.in
49.	Legislative Department विधायी विभाग	Shri B.M. Sharma Deputy Secretar	Shastri Bhavan New Delhi	
50.	Micro Small and Medium Enterprises सूक्ष्म लघु और मध्यम उद्यम मंत्रालय	Shri L.Haokip Director	Room No. 123 Udyog Bhawan New Delhi	23061431 l.haokip@nic.in
51.	Mines खान मंत्रालय	Shri Nikunja Bihari Dhal Joint Secretary	Room No. 322, A wing, Shastri Bhavan, New Delhi	23384886
52.	Minority Affairs अल्पसंख्यक कार्य मंत्रालय	Pramod Kumar Thakur Director	Room No. 11 Pt. Deendayal Antyodaya Bhawan, CGO Complex, Lodhi Road, New Delhi	24364316
53.	New and Renewable Energy नवीन और नवीकरणीय ऊर्जा मंत्रालय	Ms. Alka Joshi Dy. Secretary	Room No. 1027A, Paryavaran Bhawan CGO Complex, Lodi Road, N Delhi	243607071027 alka.mnre@gov.in
54.	NITI Aayog योजना आयोग	Shri Alok Kumar Adviser OmandC	Room No. 264, NITI Aayog, Sansad Marg, New Delhi	23096613 alokkumar.up@nic.in
55.	O/o the Comptroller & Auditor General of India भारत के नियंत्रक एवं महालेखा परीक्षक का कार्यालय	Shri Ranjit Singh Assistant C&AG N	9, Deen Dayal Upadhayaya Marg, New Delhi	23232902
56.	Official Language राजभाषा विभाग	Dr. Bipin Behari Joint Secretary	NDCC-II Bhawan, Jai Singh Road New Delhi	01123438130 jsol@nic.in
57.	Panchayati Raj पंचायती राज मंत्रालय	Shri Budh Das Virdhi Sr. Advisor	Room No. 128, First Floor, Sardar Patel Bhawan, Parliament Street, New Delhi	23747910
58.	Parliamentary Affairs संसदीय कार्य मंत्रालय	Dr. Satya Prakash Joint Secretary	87, Parliament House New Delhi	23034734 jsmpa@nic.in
59.	Pensions and Pensioners Welfare पेंशन और पेंशनभोगी कल्याण विभाग	Mrs. Seema Gupta Director	Lok Nayak Bhavan,3rd floor,	01124624802 seema.gupta75@gov.in

			Room No. 320, Khan Market New Delhi	
60.	Personnel and Training कार्मिक और प्रशिक्षण विभाग	Ms. Archana Varma Joint Secretary AT & A	Room No. 278-A, North Block New Delhi	23093668 jsata@nic.in
61.	Petroleum and Natural Gas पेट्रोलियम और प्राकृतिक गैस मंत्रालय	Smt Sushma Rath Joint Secretary	Room No. 211a, B Wing, Shastri Bhavan New Delhi	23386407 sushma2764@yahoo.com
62.	Pharmaceutical औषधि निर्माण विभाग	RAJNEESH TINGAL JOINT SECRETARY	Room No. 207D SHASTRI BHAVAN Bhawan New Delhi	01123074010 r.tingal@nic.in
63.	Posts डाक विभाग	Ms. Pratibha Nath DDG PG	Room No. 312, Dak Bhavan, Parliament Street New Delhi	23096087
64.	Power विद्युत मंत्रालय	Anju Bhalla Joint Secretary Admn and Griev	Room No. 408, 4th Floor, Shram Shakti Bhawan, Rafi Marg, New Delhi	01123714168
65.	Public Enterprises सार्वजनिक उद्यम विभाग	Shri B N Mishra Director	Room No. 521, Block No. 14, Public Enterprises Bhawan, Lodhi Road, CGO Complex New Delhi	24360624 mishra.bn@nic.in
66.	Railways, (Railway Board) रेल मंत्रालय (रेलवे बोर्ड)	SHRI RAVINESH KUMAR EXECUTIVE DIRECTOR PG	ROOM NO. 507A RAIL BHAVAN RAISINA ROAD NEW DELHI	23386203 edpg@rb.railnet.gov.in
67.	Revenue राजस्व विभाग	Shri Ramesh Chander DirCoord.	Room No. 66- A North Block, New Delhi	23092282 ramesh.bhardwaj@nic.in
68.	Road Transport and Highways सड़क परिवहन और राजमार्ग मंत्रालय	Ms. Dakshita Das Joint Secretary GAP	Room No. 324, Transport Bhawan, Sansad Marg New Delhi	23717294
69.	Rural Development ग्रामीण विकास विभाग	Shri Rajesh Bhushan Joint Secretary (PG & CVO)	Room No. 249, 2nd floor, Krishi Bhawan New Delhi	23383553
70.	School Education and Literacy स्कूल शिक्षा और साक्षरता विभाग	Shri S S Sandhu Joint Secretary PG	Ministry of Human Resource Development Room No. 107 C Wing, Shastri	23381097 sandhu.edu@nic.in

			Bhawan New Delhi	
71.	Science and Technology विज्ञान और प्रौद्योगिकी विभाग	Smt. Renu Jain Joint Secretary PG	Room No. 12- A, Left Wing of Administrative Block Technology Bhawan New Mehrauli Road, New Delhi	26527463 renu.jain29@nic.in
72.	Scientific & Industrial Research वैज्ञानिक और औद्योगिक अनुसंधान विभाग	Shri K.R. Vaidheeswaran Joint Secretary Admn.	Anusandhan Bhawan, Rafi Marg, New Delhi	23716582 jsa@csir.res.in
73.	Shipping नौवहन मंत्रालय	Shri Rajat Sachar Adviser	Room No. 407, Parivahan Bhavan, 1, Sansad Marg New Delhi	23716619 rsachar@nic.in
74.	Skill Development and Entrepreneurship कौशल विकास और उद्यमशीलता मंत्रालय	Ms. Jyotsna Sitling Joint Secretary	2nd floor, Shivaji Stadium Annexe building Shaheed Bhagat Singh Marg, Connaught Place New Delhi	01123450827 jsitling@gov.in
75.	Social Justice and Empowerment सामाजिक न्याय और अधिकारिता मंत्रालय	Sh. G. K. Dwivedi Director PG	6th floor, Room No. 636, A Wing, Shastri Bhavan, New Delhi	01123383256 gkdwivedi1970@gmail.com
76.	Space अंतरिक्ष विभाग	Shri S Kumaraswamy Joint Secretary	Antariksh Bhavan, New B.E.L. Road, Bangalore	08023416393
77.	Sports खेल	PGO PGO	Shastri Bhawan New Delhi	
78.	Statistics and Programme Implementation सांख्यिकी और कार्यक्रम कार्यान्वयन मंत्रालय	Shri Arun Kumar Yadav Joint Secretary	Sardar Patel Bhavan Sansad Marg New Delhi	01123746725 js-mospi@nic.in
79.	Steel इस्पात मंत्रालय	Ms. URVILLA KHATI Joint Secretary admn.	Room No. 296 Udyog Bhavan, New Delhi	23061896 jsk-steel@nic.in
80.	Telecommunications दूरसंचार विभाग	Shri D. Manna Deputy Director General PG	Room No.612,6th Floor Mahanagar Doorsanchar Bhawan Near Zakir Hussain College Old	01123221231 ddgpg-dot@nic.in

			Minto Road New Delhi	
81.	Textiles वस्त्र मंत्रालय	Shri Subrata Gupta Joint Secretary	Room No. 232, Udyog Bhavan, New Delhi	23063192
82.	Tourism पर्यटन विभाग	Kalyan Sengupta Assistant Director General	R.No. 23, C-1 Hutments Dalhousie Road New Delhi	01123012805 kalyansg@nic.in
83.	Tribal Affairs जनजातीय कार्य मंत्रालय	Smt. Vishu Maini Deputy Director General	Room No. 242, August Kranti Bhawan, Bikaji Cama Place New Delhi	26182094 vishu@nic.in
84.	Unique Identification Authority of India भारतीय विशिष्ट पहचान प्राधिकरण	Shri. Pardeep Kumar Bansal Assistant Director General	2nd Floor, Tower-1, Jeevan Bharati Building, Connaught Circus, New Delhi-110001.	23466824 pardeep.bansal@uidai.net.in
85.	Urban Development शहरी विकास मंत्रालय	Shri B. Anand Joint Secretary	M/o UD, Room No. 308, C Wing, Nirman Bhavan, Maulana Azad Road, New Delhi	23061295 anandb@ias.nic.in
86.	Water Resources, River Development & Ganga Rejuvenation, जल संसाधन मंत्रालय	Shri Ashish Kumar DirectorPublicStaff Grievances	Room No. 421, 4th Floor, Shram Shakti Bhawan, Rafi Marg, New Delhi.	23716747 dscoord-mowr@nic.in
87.	Women and Child Development महिला और बाल विकास मंत्रालय	Shri V. S.Yadav Deputy Secretar	3rd Floor, Jeevan Vihar Building Parliament Street, New Delhi	23743978 yadav.vs@nic.in
88.	Youth Affairs युवा कार्य और खेल मंत्रालय	Shri Daya Nand Deputy Secretary	Room No. 507, C Wing, Shastri Bhavan, New Delhi	23073507 dstrg-yas@nic.in