

State Consumer Helpline Knowledge Resource Management Portal
(SCHKRMP)
(A National Nodal Agency)

Ref. No.IIPA/SCHKRMP/ELECTRICITY/2016

Dt.11/07/2016

Sub: Excess billing by electricity DISCOMs in Delhi in violation of DERC Tariff Schedule
Order dtd. 24/09/2015

Dear Shri *Sastry*,

It has come to the notice of the IT Portal that all the three DISCOMs in Delhi are manipulating the calculation for raising the electricity bills in violation of DERC Tariff Schedule announced as per their Order dtd. 24/09/2015. Such manipulation is not only causing the excess billing but also eligible electricity consumers are being denied the Subsidy as per Govt. of NCT of Delhi order. It is estimated such excess amount being billed by DISCOMs in Delhi might fall in the range of Rs. 40-50 crores per annum which need to be refunded to all the affected consumers either by way of refund or adjustment in the subsequent bills. .

The matter has been taken up with Delhi Electricity Regulatory Commission (DERC). A copy of the said letter No. IIPA/SCHKRMP/Electricity/2016 dtd. 08/07/2016 sent to Delhi Electricity Regulatory Commission is attached for the perusal of Department of Consumer Affairs and appropriate interventions for issue of directions by DERC to all the three DISCOMs in refunding/ adjustment of such unethical excess amount charged from the consumers. A copy of the said letter has also been sent to Secretary, Department of Power, Govt. of NCT of Delhi.

Yours sincerely,

Suresh Misra

(Prof. Suresh Misra)
Project Director

Shri P.V. Rama Sastry, IPS
Joint Secretary (CA),
Department fo Consumer Affairs
Krishi Bhawan New Delhi-110 001

